Facilitating epistemological access by developing students experiences of undergraduate research

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\textbf{Abstract}

Quality supervision at undergraduate level provides the impetus for students to complete their research projects successfully and to progress to higher levels of postgraduate studies. Yet very little work has been documented on developing students’ experiences of undergraduate research in preparing lecturers to empower students for postgraduate studies. Proponents of undergraduate research claim that quality supervision enables students to engage with their own research project; develop higher-order research related skills such as critical thinking; to plan and organise their research work in real-world settings; and to develop problem-solving and analytical skills. Fundamentally these capabilities can be applied to professional practice, thereby enabling students to be better prepared for a knowledge-based economy, which is a national imperative in the higher education research agenda. This paper assessed the epistemological access of undergraduate students in terms of developing their research potential. A case study research design within a qualitative framework was used. Census sampling was used (n=20). Data were collected by means of focus groups and students’ reflective reports, which were thematically analysed. Overall, the salient features of this paper showed that students’ described the teaching of research as the theory and the supervision of research as the practice, which assisted them in developing their skills, abilities and dispositions to make informed decisions and to self-manage their undergraduate research projects and practice.

\textbf{Keywords:} epistemological access; undergraduate research; Quality Management; Dental Technology
1. Introduction

Several authors (Armstrong & Shanker, 1983; Council on Higher Education, 2013; Howitt, Wilson, Wilson, & Roberts, 2010; Lopatto, 2004; Reynolds & Thompson, 2011; Spronken-Smith, Mirosa, & Darrou, 2013) allude to undergraduate research being the bedrock of postgraduate research, particularly in terms of ensuring that there is a supply of future researchers to be recruited and trained for a more demanding postgraduate trajectory. They suggest that undergraduate research can be measured in terms of three broad categories, namely: institutional context; nature and quality of supervision; and characteristics of the research student. While a vast body of literature exists on the students’ experiences of postgraduate research (Bitzer & Albertyn, 2011; Buttery, Richter, & Filho, 2005; Council on Higher Education, 2009; Lee, 2008, 2012), less evidence exists about developing the students experiences of engaging with undergraduate research in preparing lecturers to empower students for postgraduate studies. This is significant in the context of the increasing proportion of undergraduate students from previously disadvantaged backgrounds with limited experience of undertaking independent research work (South African Survey of Student Engagement, 2010). Arguably, the research project at an undergraduate level is more likely to be the first time a student is expected to adopt an autonomous role as a researcher, which is different from their previous experiences where their work is driven mainly by their lecturer. The challenge of framing a research idea and the successive re-drafting is truly new for undergraduate students, especially as they are expected to make the transition to an independent mode of study.

2. Aim of the study

To assess epistemological access to develop students’ experiences of undergraduate research. It is worth noting that this study responds to the key strategic drivers of the Durban University of Technology (DUT), where this study was undertaken is to be a student-centred and an engaged institution by seeking new knowledge through its research and teaching. In particular, the study seeks to understand the students experiences and to build research into the undergraduate curriculum (Durban University of Technology, 2015).

3. Research Methodology

Higher education scholars (Healey, Jenkins, & Lea, 2014; Healey, Jordan, Pell, & Short, 2010; Howitt et al., 2010; Lee, 2008; Mainhard, van der Rijst, van Tartwijk, & Wubbels, 2009; Nulty, Kiley, & Meyers, 2009) indicate that embedding research knowledge and skills within the undergraduate curriculum strengthens students’ undergraduate research experiences. This study therefore used a case study research strategy (Remenyi, 2013) to aid an in-depth exploration into developing student experiences of undergraduate research.
This approach is associated with qualitative research as it aims to holistically “understand the case in depth, and in its natural setting, recognizing the complexity and its context” (Punch, 2014, p. 120). The participants involved were the Degree of Bachelor of Technology (B Tech) students from two different programmes at DUT in Durban, South Africa. In particular, the 2014 students (n=10) registered for the subject Project 401, which is part of the B Tech in Quality within the Operations and Quality Management programme in the Faculty of Management Sciences and the 2015 students (n=10) registered for the subject Research Methods and Techniques I, which is part of the B Tech in Dental Technology programme in the Faculty of Health Sciences. Permission to collect data was obtained from the Institutional Research Ethics Committee (IREC). Ethical clearance and permission to conduct the study was obtained from DUTs Institutional Research Ethics Committee (IREC Number: 102/15). Informed consent was obtained from the participants prior to commencement of the interviews. The focus group interviews were audio recorded, and anonymity and confidentiality were maintained by using pseudonyms. Interview data were inductively analysed using the principles of thematic analysis. Students’ feedback on research training workshops, together with their research output, maintained the trustworthiness of the data.

4. Findings and Discussion
There were primarily two recurring themes, namely: the various teaching methods helped develop students’ understandings of research (Figure 1); and the positive attributes of the supervisors contributed to a constructive and effective learning environment (Figure 2).

Generally, undergraduate research is the first level at which students’ access and acquire knowledge on the various research discourses, particularly towards becoming a researcher. Students positively conveyed that “...teaching is like the theory part and the supervising is
like the practical.” Essentially, the various teaching methods enabled students to acquire their learners that is the theoretical ‘know-why’ knowledge to access and acquire the research discourse. Supervision, by contrast, is the license to apply the practical ‘know-how’ knowledge of research. Equally important, students declared that “the lecturer showed support for all the students’ during data collection by accompanying everyone to their different facilities, which is just caring”. Another critical point that deserves mentioning is that “…she encouraged us and said, no, you can do it... even over e-mails she encourages us to still carry on when I wanted to give up.” They also prominently emphasized that the lecturer was “…always available ... going to the extent of setting all these devices and technology up so that they can assist the student, that just shows me that the person is approachable.” In terms of good supervision, she encouraged us “… to push our boundaries and raise the standards…”, thereby enabling them to develop skills to critically evaluate and apply evidence-based arguments in their research reports. Evidently, students’ interest and active engagement with their individual research projects was significantly shaped by the positive attributes of their research supervisors. These findings are consistent with Azila-Gbettor, Mensah, and Kwodjo (2015) and Woolderink, Putnik, van der Boom, and Klabbers (2015).

![Diagram of positive attributes of supervisors](image)

*Figure 2. Positive attributes of the supervisors contributed to a constructive learning milieu*

Interestingly, students recommended that the teaching styles presented in Figure 1 “…be introduced in diploma years as it will greatly prepare the student for what to expect at a B-Tech level and will also motivate them to further their studies to a postgraduate level.” This adds support to the Quality Enhancement project that aims to move DUT to become a student centred university through the transformation of teaching and learning and the promotion of quality enhancement (Durban University of Technology, 2015; Sattar &
This aligns with the South African higher education agenda of preparing graduates for a more knowledge-intensive economy (The Presidency: Republic Of South Africa, 2012). Some of the students also critically pointed out that having joint supervisors was discouraging “...because one was with you 100% of the time and while the other was there 50% of the time...”. This will be considered in the future supervision of undergraduate research projects. Finally, students’ unanimously expressed their gratitude to their “…supervisor for her continuous commitment and encouragement and the training that she given us all and all the efforts that she’s made...you’ve actually opened our eyes to a whole new world of reading reports and understanding that stuff”.

5. Conclusion

The improved understandings of students’ reported experiences have positively impacted on the development of two undergraduate modules for the new four year Bachelor of Health Sciences degree in Dental Technology. Particularly, the modules Introduction to the Principles and Practices of Research (Level 3) and Fundamental Principles and Practices of Research Design and Methodology (Level 4). In terms of the Bachelor of Quality degree students developed their knowledge in the modules Project (Level 4) and Continual Quality Improvement (Level 4). Further research to legitimise students’ experiences of undergraduate research is yet to be conducted through the sociological lens of the Legitimation Code Theory (Maton, 2014), specifically the dimension of Semantics.

References


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