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## A NEW APPROACH FOR MEASUREMENT OF THE EFFICIENCY OF $C_{pm}$ AND $C_{pmk}$ CONTROL CHARTS

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**Abstract:** Process capability analysis is a very effective way for improving process quality by relating process variation to customer requirements. It compares the output of a process to the specification limits by using process capability indices (PCIs). PCIs provide numerical measures on whether a process conforms to the defined manufacturing capability prerequisite. In this paper, a new approach based on non-central Chi-Square,  $\omega$  and  $\phi$  distributions is presented to design the capability control charts. The main purpose of this work is to investigate the efficiency of the proposed control charts comparing with the traditional control charts. The advantage of using the proposed capability control charts is that, the practitioner can monitor the process mean and the process variability by looking at one chart. Moreover the proposed capability control charts are easily appended to  $\bar{X} - R$  control chart and provide judgments considering the ability of a process to meet requirements. To demonstrate the applicability of the proposed approach an illustrative example is conducted.

**Keywords:** Statistical process control, process monitoring, control chart,  $C_{pm}$ ,  $C_{pmk}$

### 1. Introduction

During the last decade, numerous process capability indices, including  $C_p$ ,  $C_{pk}$ ,  $C_{pm}$  and  $C_{pmk}$  have been widely used to provide numerical measures on process potential and performance in manufacturing industries requiring very low fraction of nonconformities. Based on analyzing the PCIs, production practitioners can trace and improve the process. By doing this, the quality level of the process can be enhanced and the requirements of the customers can be satisfied. Assuming that, the process

measurement follows a normal distribution closely, the following commonly used capability indices were defined as (1):

$$\begin{aligned} C_p &= \frac{T_2 - T_1}{6 \cdot \sigma} \\ C_{pk} &= \min \left( \frac{T_2 - \mu}{3 \cdot \sigma}, \frac{\mu - T_1}{3 \cdot \sigma} \right) \\ C_{pm} &= \frac{T_2 - T_1}{6 \cdot \sqrt{\sigma^2 + (\mu - T)^2}} \end{aligned} \quad (1)$$

Where  $T_2$  is the upper specification limit,  $T_1$  is the lower specification limit,  $\mu$  is the process mean,  $\sigma$  is the process standard deviation and  $T$  is the target value, predetermined by the product designer.

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$$C_{pmk} = \min \left( \frac{T_2 - \mu}{3 \cdot \sqrt{\sigma^2 + (\mu - T)^2}}, \frac{\mu - T_1}{3 \cdot \sqrt{\sigma^2 + (\mu - T)^2}} \right)$$

The  $C_p$  index considers the overall process variability relative to the manufacturing tolerance as a measure of process precision. The process capability ratio  $C_p$  does not take into account where the process mean is located relative to specifications. Kane (1986) introduced the index of  $C_{pk}$  to overcome this problem. The  $C_{pk}$  index is used to provide an indication of the variability of a process. It describes how well the process fits within the specification limits, taking into account the location of the process mean. Since the index  $C_{pk}$  provides a lower bound on the process yield, it has become the most popular capability index and is widely used in real-world applications.  $C_p$  and  $C_{pk}$  indices are not related to the cost of failing to meet customers' requirement of the target (Mahesh and Prabhuswamy, 2010; Tai, 2011; Jiao and Djurdjanovic, 2010; Chang and Wu, 2008). To take the target value into account, Chena *et al.* (2012) introduced the index of  $C_{pm}$ , which was also later, proposed independently by Chen *et al.* (2001). This index is motivated by the idea of squared error loss and this loss-based process capability index of  $C_{pm}$  is sometimes called as Taguchi index. The process capability index of  $C_{pm}$  is used to assess the ability of a process to be clustered around a target. The  $C_{pm}$  index incorporates two variation components which are variation to the process mean and deviation of the process mean from the target. Pearn *et al.* (1992) proposed the process capability index of  $C_{pmk}$ , which combines the features of the three earlier indices, namely  $C_p$ ,  $C_{pk}$ , and  $C_{pm}$ . The  $C_{pmk}$  index alerts the user whenever the process variance increases and the process mean deviates from its target value. Process capability indices are not only used for measuring the manufacturing yield but also used for evaluation of the performance of outsourcing suppliers. Therefore, an

accurate evaluation of the process capability is very essential in supply chain management. In manufacturing processes, some inevitable process fluctuations may be undetected when the statistical process control charts are applied (Perakis, 2010). Many authors (Pearn and Shu, 2003; Wu *et al.*, 2009; Jeang, 2010; Chena *et al.*, 2012; Grau, 2011; Lin, 2006; Hsu *et al.*, 2007; Bordignon and Scagliarini, 2006) have promoted the use of various PCIs and examined them with a different degree of completeness. Boyles (1991) conducted an approximate method for finding lower confidence limits of  $C_{pm}$ . Pearn *et al.* (2005) provided a mathematical derivation of upper bound formula for  $C_{pmk}$  on process yield, in terms of the number of nonconformities. Existing research works have reported the capability modifications which only cover either undetected mean shift or undetected variance change. The idea of using one chart for monitoring process mean and variance was considered by Chan *et al.* (1988). Costa and Rahim (2004) proposed a single chart based on the non-central Chi-Square statistic for monitoring both the process mean and variance. Pearn *et al.* (2004) and Chen *et al.* (2001) considered extensions of  $C_{pm}$  and  $C_{pmk}$  to handle a process with asymmetric tolerances. They derived the explicit forms of the probability density function and the cumulative density function of the estimator of  $C_{pm}$  and  $C_{pmk}$  under the assumption of normal distribution. The traditional approach for monitoring a process subject to shifts in the mean and an increase in the variance is to use joint  $\bar{X}$  and  $R$  charts. In this paper, we have proposed a new process capability chart, a single chart, for the surveillance of both the process mean and the variance. These charts are not only detecting joints the variations in the mean and the standard deviation of the process, but also control the proportion of nonconforming items, that

show the deviation of the process from specification limits. Also, proposed approach is simple to understand whether a given process meets the capability requirements. The main goal of this study is to investigate the efficiency of the capability  $C_{pm}$  and  $C_{pmk}$  control charts. To calculate the efficiency and the control limits of the proposed charts, a new approach is developed using some distributions such as non-central Chi-Square,  $\omega$  and  $\varphi$  distributions. In addition, the proposed capability control charts are compared with a joint  $\bar{X}$  and  $R$  charts.

## 2. Distribution of the Estimated $C_{pm}$

The Taguchi capability index of  $C_{pm}$  is based

$$\hat{C}_{pm} = \frac{T_2 - T_1}{6 \cdot \sqrt{\frac{n-1}{n} \cdot s_{n-1}^2 + (\bar{x} - T)^2}} = \frac{T_2 - T_1}{6 \cdot \sqrt{s_n^2 + (\bar{x} - T)^2}} \quad (2)$$

Where;  $\bar{x}$  and  $s_n^2$  are the estimator of  $\mu$  and  $\sigma^2$ , respectively.

In this study, the estimation of the cumulative distribution function of  $C_{pm}$  is derived using  $\omega$  distribution and Chi-Square distribution.

$$\hat{C}_{pm} = \frac{T_2 - T_1}{6 \cdot \sqrt{s_n^2 + (\bar{x} - T)^2}} = \frac{\frac{T_2 - T_1}{2} \frac{\sqrt{n}}{\sigma}}{3 \cdot \frac{\sqrt{n}}{\sigma} \cdot \sqrt{s_n^2 + (\bar{x} - T)^2}} = \frac{\frac{T_2 - T_1}{2} \frac{\sqrt{n}}{\sigma}}{3 \cdot \sqrt{n \frac{s_n^2}{\sigma^2} + n \left(\frac{\bar{x} - T}{\sigma}\right)^2}}$$

Changing variable with  $D = \frac{T_2 - T_1}{2}$  and  $d = D \cdot \frac{\sqrt{n}}{\sigma}$ , we obtain Equation (3).

$$\hat{C}_{pm} \sim \frac{D \cdot \frac{\sqrt{n}}{\sigma}}{3 \cdot \sqrt{\chi_{n-1}^2 + N\left(\sqrt{n} \cdot \frac{\mu - T}{\sigma}, 1\right)^2}} = \frac{d}{3 \cdot \sqrt{\chi_{n-1}^2 + Y}} \quad (3)$$

$$F_{\hat{C}_{pm}}(\omega) = P(\hat{C}_{pm} \leq \omega) = P\left(\frac{d}{3 \cdot \sqrt{\chi_{n-1}^2 + Y}} \leq \omega\right) = P\left(\left(\frac{d}{\omega \cdot 3}\right)^2 - Y \leq \chi_{n-1}^2\right) \quad (4)$$

Where  $\omega$  denotes  $\hat{C}_{pm}$  random variable and takes only positives values.

on a measure of the process variation from target value and is therefore sensitive to process centering as well as process yield. Since  $C_{pm}$  simultaneously measures process variability and centering, a  $C_{pm}$  control chart would provide a convenient way to monitor changes in process capability after statistical control is established

Let  $x_1, x_2, \dots, x_n$  denote a random sample of  $n$  measurements on the process characteristic of interest, assumed to be normally distributed. Let  $\bar{x}$  and  $s_{n-1}$  denote the usual estimated mean and the standard deviation for observation subgroups. Boyles (1991) and Chan *et al.* (1988) proposed the following estimator of  $C_{pm}$ :

### 2.1 Estimation of $C_{pm}$ using $\omega$ distribution

Using Equation (2) we can transform the estimator of  $C_{pm}$  as below:

Where  $D$  is semi-width interval,  $d$  is a standardized value of the interval midpoint, and  $Y$  is a squared normal distributed with mean  $\sqrt{n} \cdot \frac{\mu - T}{\sigma}$  and standard deviation of 1.

Based on Equation (3), we can obtain the cumulative distribution function (CDF) of  $\hat{C}_{pm}$  using  $\omega$  distribution. It is expressed in Equation (4).

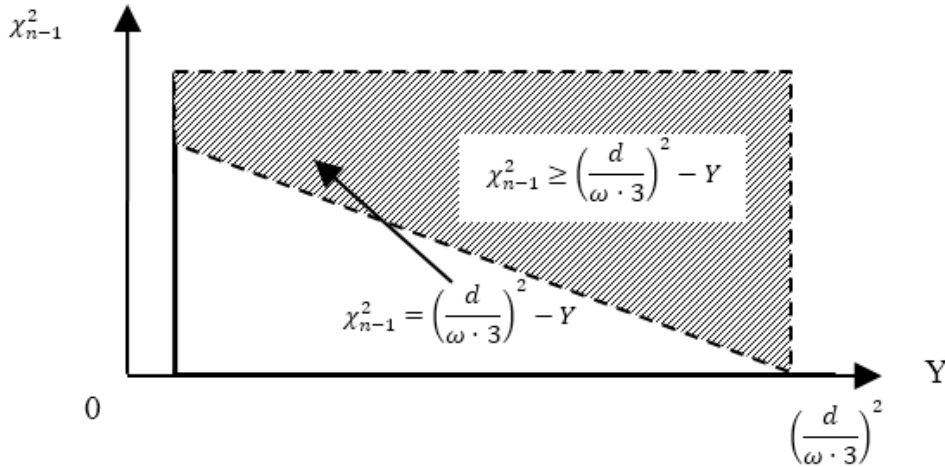
Using Equation (4), we can compute the CDF of  $\hat{C}_{pm}$  as follows:

$$F_{\hat{C}_{pm}}(\omega) = P\left(\chi_{n-1}^2 \geq \left(\frac{d}{\omega \cdot 3}\right)^2 - Y\right) = \int_0^{\left(\frac{d}{\omega \cdot 3}\right)^2} \int_{\left(\frac{d}{\omega \cdot 3}\right)^2 - Y}^{\infty} \frac{f_Z(-\sqrt{Y}) + f_Z(\sqrt{Y})}{2 \cdot \sqrt{Y}} \cdot f_{\chi_{n-1}^2}(\chi_{n-1}^2) \cdot d\chi_{n-1}^2 \cdot dY$$

$$= 1 - 0d\omega \cdot 32fZ - Y + fZY2 \cdot Y \cdot F\chi_{n-1}^2 - 12d\omega \cdot 32 - Y \cdot dY \quad (5)$$

Where  $f_z(\cdot)$  is the density function of a normal distribution with mean  $\sqrt{n} \cdot \frac{\mu - T}{\sigma}$  and standard deviation of 1.

Cumulative distribution function of  $\hat{C}_{pm}$  using  $\omega$  distribution is given in Figure 1.



**Figure 1.** Cumulative distribution function of  $\hat{C}_{pm}$  using  $\omega$  distribution

The estimated capability index,  $\hat{C}_{pm}$  is a random variable with  $\omega$  distribution. So, the cumulative distribution function of  $\hat{C}_{pm}$  can be used to calculate the control chart limits and efficiency of the control chart.

### 2.2 Estimation of $C_{pm}$ using chi-square distribution

Using the representation in Equation 2,  $\hat{C}_{pm}$  can be rewritten as below:

$$\hat{C}_{pm} = \frac{T_2 - T_1}{6 \cdot \sqrt{S_n^2 + (\bar{x} - T)^2}} = \frac{T_2 - T_1}{6 \cdot \frac{\sigma}{\sqrt{n}} \cdot \sqrt{\frac{n}{\sigma^2} S_n^2 + n \cdot \left(\frac{\bar{x} - T}{\sigma}\right)^2}}$$

To derive the probability density function and the cumulative distribution function of

$\hat{C}_{pm}$  the estimator of  $C_{pm}$  can be expressed as:

$$\hat{C}_{pm} = \frac{T_2 - T_1}{6 \cdot \frac{\sigma}{\sqrt{n}} \sqrt{\frac{n}{\sigma^2} S_n^2 + n \cdot \left(\frac{\bar{x} - T}{\sigma}\right)^2}} \equiv \frac{T_2 - T_1}{6 \cdot \frac{\sigma}{\sqrt{n}} \sqrt{\chi_{n,\lambda}^2}} = \frac{d}{3 \sqrt{\chi_{n,\lambda}^2}} \quad (6)$$

Where  $\chi_{n,\lambda}^2$  denotes a non-central Chi-Square distribution with  $n$  degrees of freedom and we get:

$$\lambda = n \cdot \left(\frac{\mu - T}{\sigma}\right)^2$$

Where  $\lambda$  is the parameter of the non-central Chi-Square distribution.

### 3. Control chart limits for $C_{pm}$

Specifying the control limit is one of the critical decisions that must be made in designing a control chart. These control limits are chosen so that if the process is in control, all of the sample points will fall between them. As long as the points plot within the control limits, the process is assumed to be in control, and no action is necessary. However, a point that plots outside of the control limits is interpreted as evidence that the process is out of control, and investigation and corrective action is required to find and eliminate the assignable cause (Lin and Sheen, 2005; Maiko *et al.*, 2009). Essentially, the control chart is a test of the hypothesis that the process is in a state

of statistical control. To determine if a given process meets the preset capability requirement, we can consider the statistical testing with null hypothesis  $H_0 (C_{pm} = C_{pm0})$  and alternative hypothesis  $H_1 (C_{pm} \neq C_{pm0})$ . For an initial study, we use the samples that are in control to calculate the value of  $C_{pm0}$  using the estimators  $\hat{\mu} = \bar{\bar{x}}$  for process mean and  $\hat{\sigma} = \bar{s}_n / c_2$  for standard deviation.

$$P(a \leq \hat{C}_{pm} \leq b | C_{pm} = C_{pm0}) = 1 - \alpha$$

Where  $a$  denotes lower confidence limit and  $b$  denotes upper confidence limit,  $C_{pm0}$  denotes Taguchi capability index when the process is in control.

Considering Equation (7), we obtain the distribution of  $\hat{C}_{pm}$  given in Figure 2. The distribution of  $\hat{C}_{pm}$  is constructed using Mathcad software.

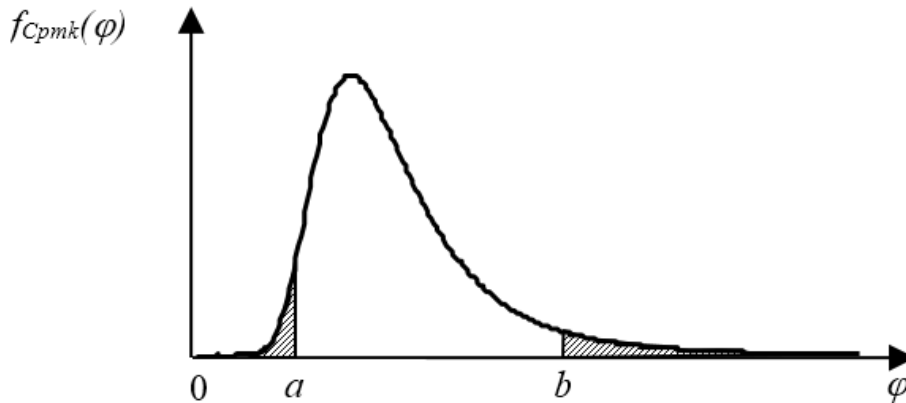


Figure 2. Distribution of the estimated  $C_{pm}$

#### 3.1 Calculation of control limits using $\omega$ distribution

Numerous methods for constructing approximate confidence interval have been proposed in the literature (Costa, 1998; Novoa and Noel, 2008). In this paper, the control graphic limits are computed using  $\omega$  distribution and Chi-Square distribution. Firstly, the control limits using  $\omega$  distribution is constructed. A 100 (1 -  $\alpha$ ) % confidence

interval estimation is shown in Equation (8).

$$P(a \leq \hat{C}_{pm} \leq b | C_{pm} = C_{pm0}) = 1 - \alpha \quad (8)$$

Using the distribution function of  $\omega$  the control limits are computed as:

$$a = \omega_0^{1-\alpha/2} \text{ and } b = \omega_0^{\alpha/2}$$

And upper and lower control limits of  $C_{pm}$  can be expressed as below:

$$UCL_{C_{pm}} = \omega_0^{\alpha/2}$$

$$CL_{C_{pm}} = C_{pm0}$$

$$LCL_{C_{pm}} = \omega_0^{1-\alpha/2}$$

### 3.2 Calculation of control limits using Chi-Square distribution

We can also compute the control limits using Chi-Square distribution. Replacing the estimator of  $C_{pm}$  in the Chi-Square distribution, we can obtain a  $100(1-\alpha)\%$  confidence interval estimation shown in Equation (9).

$$P\left(a \leq \frac{d_0}{3\sqrt{\chi_{n,\lambda_0}^2}} \leq b\right) = 1 - \alpha \quad (9)$$

Hence, we get

$$P\left(\frac{3a}{d_0} \leq \frac{1}{\sqrt{\chi_{n,\lambda_0}^2}} \leq \frac{3b}{d_0}\right) = 1 - \alpha$$

By some simplifications:

$$P\left(\frac{d_0^2}{9a^2} \geq \chi_{n,\lambda_0}^2 \geq \frac{d_0^2}{9b^2}\right) = 1 - \alpha$$

Using the Chi-Square distribution, the control limits are computed as follows:

$$a = \frac{d_0}{3\sqrt{\chi_{n,\lambda_0}^{2(\alpha/2)}}} \text{ and } b = \frac{d_0}{3\sqrt{\chi_{n,\lambda_0}^{2(1-\alpha/2)}}}$$

And upper control limit and lower control limit can be expressed as:

$$UCL_{C_{pm}} = \frac{d_0}{3\sqrt{\chi_{n,\lambda_0}^{2(1-\alpha/2)}}}$$

$$LCL_{C_{pm}} = C_{pm0}$$

$$LCL_{C_{pm}} = \frac{d_0}{3\sqrt{\chi_{n,\lambda_0}^{2(\alpha/2)}}}$$

### 3.3 Efficiency study on $C_{pm}$ using $\omega$ distribution

The efficiency of control chart is determined by average run length. The speed with which a control chart detects process shift measures its statistical efficiency. An efficient chart balances the cost by operating out-of-control and the cost of maintaining the control chart. However, for fixed chart costs, the quicker and out-of-control state is detected, the better is the quality of a chart. The ability of control charts to detect shifts in process is described by their operating characteristic curves. The operating characteristics of  $\hat{C}_{pm}$  can be defined as:

$$Pa = P(LCL_{C_{pm}} \leq \hat{C}_{pm} \leq UCL_{C_{pm}}/C_{pm})$$

Replacing the value of control limits defined in previous section, we have:

$$Pa = P(\omega_0^{1-\alpha/2} \leq \hat{C}_{pm} \leq \omega_0^{\alpha/2}/C_{pm})$$

Where  $\omega_0$  is the value of  $C_{pm}$  for  $\mu_0$  and  $\sigma_0$ . Using cumulative distribution function, the operating characteristics take the form below:

$$Pa = F_{\hat{C}_{pm}}(\omega_0^{\alpha/2}) - F_{\hat{C}_{pm}}(\omega_0^{1-\alpha/2}) \quad (10)$$

### 3.4 Efficiency study on $C_{pm}$ using Chi-square distribution

The operating characteristics provide a measure of the efficiency of the control charts. They display the probability of incorrectly accepting the hypothesis of statistical control. Using the value of control limits computed in previous section, the operating characteristic of  $\hat{C}_{pm}$  can be established as:

$$Pa = P(LCL_{Cpm} \leq \hat{C}_{pm} \leq UCL_{Cpm}/C_{pm}) = P\left(\frac{d_0}{3 \cdot \sqrt{\chi_{n,\lambda_0}^{2(\alpha/2)}}} \leq \hat{C}_{pm} \leq \frac{d_0}{3 \cdot \sqrt{\chi_{n,\lambda_0}^{2(1-\alpha/2)}}}\right)$$

By some simplifications, we can construct the operating characteristics as below:

$$Pa = P\left(\frac{T_2 - T_1}{6 \cdot \frac{\sigma_0}{\sqrt{n}} \cdot \sqrt{\chi_{n,\lambda_0}^{2(\alpha/2)}}} \leq \frac{T_2 - T_1}{6 \cdot \frac{\sigma}{\sqrt{n}} \cdot \sqrt{\chi_{n,\lambda_0}^{2(\alpha/2)}}} \leq \frac{T_2 - T_1}{6 \cdot \frac{\sigma_0}{\sqrt{n}} \cdot \sqrt{\chi_{n,\lambda_0}^{2(1-\alpha/2)}}}\right)$$

And we have:

$$Pa = \left(\frac{\sigma_0^2}{\sigma^2} \cdot \chi_{n,\lambda_0}^{2(\frac{\alpha}{2})} \geq \chi_{n,\lambda}^2 \geq \frac{\sigma_0^2}{\sigma^2} \cdot \chi_{n,\lambda_0}^{2(1-\frac{\alpha}{2})}\right) = Pa(r_{Cpm}) = F_{\chi_{n,\lambda}^2}\left(\frac{\chi_{n,\lambda_0}^{2(\alpha/2)}}{r_v}\right) - F_{\chi_{n,\lambda}^2}\left(\frac{\chi_{n,\lambda_0}^{2(1-\alpha/2)}}{r_v}\right)$$

Where  $r_v$  is the variance ratio.

Also, using the cumulative distribution function of  $\hat{C}_{pm}$ , the operating characteristics can be written as:

Where the probability density function of a non-central Chi-Square with  $n$  degree of freedom is given in Equation (12).

$$f_{\chi_{n,\lambda}^2}(x) = e^{-\frac{\lambda}{2}} \cdot \sum_{i=0}^{\infty} \frac{\lambda^i}{i!} \cdot \frac{x^{\frac{n}{2}+i-1} \cdot e^{-\frac{x}{2}}}{2^{\frac{n}{2}+2i} \cdot \Gamma(\frac{n}{2}+i)} x > 0 \tag{12}$$

And the cumulative distribution function can be shown as below:

$$F_{\chi_{n,\lambda}^2}(x) = \int_0^x e^{-\frac{\lambda}{2}} \cdot \sum_{i=0}^{\infty} \frac{\lambda^i}{i!} \cdot \frac{y^{\frac{n}{2}+i-1} \cdot e^{-\frac{y}{2}}}{2^{\frac{n}{2}+2i} \cdot \Gamma(\frac{n}{2}+i)} \cdot dy x > 0 \tag{13}$$

#### 4. Distribution of the Estimated $C_{pmk}$

$$C_{pmk} = \frac{\min(T_2 - \mu, \mu - T_1)}{3 \cdot \sqrt{\sigma^2 + (\mu - T)^2}}$$

The index of  $C_{pmk}$  takes into account the location of the process mean between two specification limits, the proximity to the target value, and the process variation. It has been shown to be a useful capability index for processes with two-sided specification limits. If the target value is centered in the tolerance interval midpoint ( $T=M$ ), the  $C_{pmk}$  index can be defined as:

We know that:

$$\min(x, y) = \frac{1}{2} \cdot (x + y) - \frac{1}{2} \cdot |x - y|$$

And then, we can write  $C_{pmk}$  as:



$$C_{pmk} = \frac{\frac{T_2-T_1}{2} - \left| \frac{T_2+T_1}{2} - \mu \right|}{3 \cdot \sqrt{\sigma^2 + (\mu - T)^2}} = \frac{D - |M - \mu|}{3 \cdot \sqrt{\sigma^2 + (\mu - T)^2}} = \frac{D - |\mu - T|}{3 \cdot \sqrt{\sigma^2 + (\mu - T)^2}}$$

Using above Equation, we can express the estimator of  $C_{pmk}$ :

$$\hat{C}_{pmk} = \frac{D - |\bar{x} - T|}{3 \cdot \sqrt{s_n^2 + (\bar{x} - T)^2}} \quad (14)$$

$$\hat{C}_{pmk} \sim \frac{D - \left| \sqrt{N\left(\mu, \frac{\sigma}{\sqrt{n}}\right)^2} - T \right|}{\frac{3\sigma}{\sqrt{n}} \cdot \sqrt{\chi_{n-1}^2 + n \cdot N\left(\frac{\mu-T}{\sigma}, \frac{1}{\sqrt{n}}\right)^2}} = \frac{\frac{D \cdot \sqrt{n}}{\sigma} - \left| \sqrt{N\left(\frac{\mu-T}{\sigma}, 1\right)^2} \right|}{3 \cdot \sqrt{\chi_{n-1}^2 + N\left(\frac{\mu-T}{\sigma}, 1\right)^2}}$$

Changing some variables,  $\hat{C}_{pmk}$  distribution is written as:

By some simplifications, we have:

$$\hat{C}_{pmk} = \frac{d - |\sqrt{Y}|}{3 \cdot \sqrt{\chi_{n-1}^2 + Y}} \quad (15)$$

cumulative distribution function of  $\hat{C}_{pmk}$  using  $\varphi$  distribution, as expressed in Equation (16).

Based on Equation (15), we can obtain the

$$F_{\hat{C}_{pmk}}(\varphi) = P(\hat{C}_{pmk} \leq \varphi) = P\left(\frac{d - |\sqrt{Y}|}{3 \cdot \sqrt{\chi_{n-1}^2 + Y}} \leq \varphi\right) = P\left(\frac{d - |\sqrt{Y}|}{3 \cdot \varphi} \leq \sqrt{\chi_{n-1}^2 + Y}\right)$$

$$P\left(\left(\frac{d - |\sqrt{Y}|}{3 \cdot \varphi}\right)^2 \leq \chi_{n-1}^2 + Y\right) = P\left(\left(\frac{d - |\sqrt{Y}|}{3 \cdot \varphi}\right)^2 - Y \leq \chi_{n-1}^2\right) \quad (16)$$

Where  $\varphi$  denotes  $\hat{C}_{pmk}$  random variable and takes only positives values.

defined in Equation (16) is given in Figure 3.

Cumulative distribution function of  $\hat{C}_{pmk}$

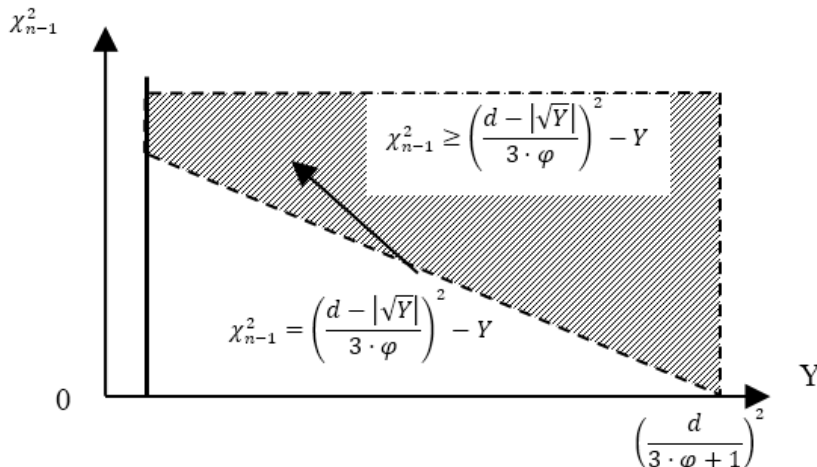


Figure 3. Cumulative distribution function of  $\hat{C}_{pmk}$  using Chi-Square distribution



Using Equation (16), we can compute the cumulative distribution function of  $\hat{C}_{pmk}$  as below:

$$F_{\hat{C}_{pmk}} = P\left(\chi_n^2 \geq \left(\frac{d-|\sqrt{Y}|}{3\cdot\varphi}\right)^2 - Y\right) = \int_0^{\left(\frac{d}{3\cdot\varphi+1}\right)^2} \int_{\left(\frac{d-|\sqrt{Y}|}{3\cdot\varphi}\right)^2 - Y}^{\infty} \frac{f_Z(-|\sqrt{Y}|)+f_Z(|\sqrt{Y}|)}{2\cdot|\sqrt{Y}|} \cdot f_{\chi_{n-1}^2}(\chi_{n-1}^2) \cdot d\chi_{n-1}^2 \cdot dY = 1 - 0d3\cdot\varphi + 12f_Z - Y + f_Z Y 2 \cdot Y \cdot F_{\chi_{n-1}^2} - 12d - Y 3 \cdot \varphi 2 - dY \quad (17)$$

#### 4.1 Control chart limits for $C_{pmk}$

To determine if a given process meets the preset capability requirement, we can consider the statistical testing with null hypothesis  $H_0 (C_{pmk} = C_{pmk0})$  and alternative hypothesis  $H_1 (C_{pmk} \neq C_{pmk0})$ . In this study, we search two control limits, namely  $a$  and  $b$  computed below:

$$P(a \leq \hat{C}_{pmk} \leq b | C_{pmk} = C_{pmk0}) = 1 - \alpha$$

Where  $C_{pmk0}$  is Taguchi real capability index when the process is in control.

Considering above Equation, we obtain the distribution of  $\hat{C}_{pmk}$  given in Figure 4. To construct the distribution of  $\hat{C}_{pmk}$  is conducted Mathcad software.

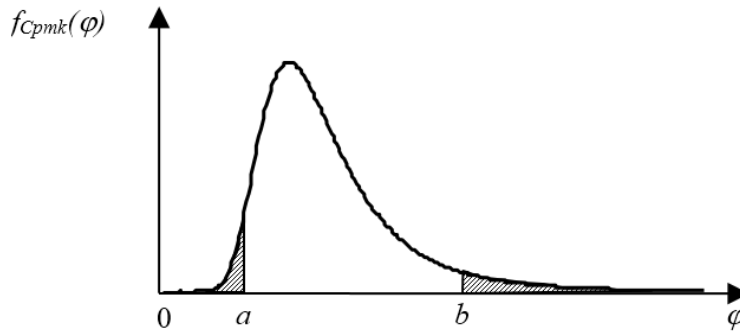


Figure 4. Distribution of the Estimated  $C_{pmk}$

Using the distribution function of  $\hat{C}_{pmk}$ , the values of  $a$  and  $b$  are computed as:

$$a = \varphi_0^{1-\alpha/2} \text{ and } b = \varphi_0^{\alpha/2}$$

And the control limits for  $C_{pmk}$  can be expressed as below:

$$UCL_{C_{pmk}} = \varphi_0^{\alpha/2}$$

$$CL_{C_{pmk}} = C_{pmk0}$$

$$LCL_{C_{pmk}} = \varphi_0^{1-\alpha/2}$$

Where  $UCL_{C_{pmk}}$  is the upper control limit of  $C_{pmk}$ ,  $CL_{C_{pmk}}$  is the center line of  $C_{pmk}$  and  $LCL_{C_{pmk}}$  is the lower control limit of  $C_{pmk}$ .

#### 4.2 Efficiency study on $C_{pmk}$

Process variation, process departure and process loss have been considered crucial benchmarks for measuring process performance. The ability of  $C_{pmk}$  control charts to detect shifts in process is described by their operating characteristic curves. The operating characteristics of  $\hat{C}_{pmk}$  can be defined as:

$$Pa = P(LCL_{C_{pmk}} \leq \hat{C}_{pmk} \leq UCL_{C_{pmk}} | C_{pmk})$$

Using the value of control limits computed in Section 4.1, the operating characteristic of

$\hat{C}_{pmk}$  can be constructed as:

$$Pa = P(\varphi_0^{1-\alpha/2} \leq \hat{C}_{pmk} \leq \varphi_0^{\alpha/2}) = F_{\hat{C}_{pmk}}(\varphi_0^{\alpha/2}) - F_{\hat{C}_{pmk}}(\varphi_0^{1-\alpha/2}) \quad (18)$$

Where  $\varphi_0$  is the value of  $C_{pmk}$  for  $\mu_0$  and  $\sigma_0$ .

### 5. Efficiency comparison of the capability control charts with joint $\bar{X}$ and $R$ charts

The purpose of the process monitoring is the detection of any assignable causes that changes  $\mu$  from  $\mu_0$  to  $\mu_1 = \mu_0 + \delta\sigma_0$ , where  $\delta \neq 0$  and that changes  $\sigma$  from  $\sigma_0$  to  $\sigma_1 = \gamma\sigma_0$ , where  $\gamma \neq 0$ . Varying the values of  $\mu$  and  $\sigma$ , we obtain the efficiency of capability control charts and joint  $\bar{X}$  and  $R$  control charts. For a control chart, the detection speed of the process shifts shows its statistical performance. In this section, the performance of  $C_{pm}$  and  $C_{pmk}$  capability control charts is compared with the performance of a traditional  $\bar{X}$  and  $R$  control charts. We use as sample size values of  $n=3$  and  $n=5$ , that are the most usual. The  $C_{pm}$  control chart has been obtained using the  $\omega$  distribution of the  $C_{pm}$  and the  $C_{pmk}$  control chart has been obtained using the  $\varphi$  distribution of the  $C_{pmk}$ . The numerical examples given in Costa's paper (1998) are used to compare the results. The obtained results are displayed in Tables 1 and 2. Table 1 presents the efficiency values both capability-traditional control charts for sample size of 3.

As seen in Table 1, for given sample size of  $n$ , the performance of all the control charts increases as  $\delta$  and  $\gamma$  increases. For small values of  $\gamma$  ( $\gamma \leq 1.75$ ), the  $\bar{X}$  and  $R$  charts are better for detecting small shifts, but for

large values of  $\gamma$  ( $\gamma \geq 2$ ),  $C_{pm}$  chart are slightly better for detecting larger shifts. In other words,  $C_{pm}$  control chart catches the shifts faster than the joint  $\bar{X}$  and  $R$  charts for  $\gamma=3$ , and both of them have almost same performance for  $\gamma=2$ . When  $\delta$  increases ( $\delta \geq 0.5$ ), for low values of  $\gamma$  ( $\gamma < 1.5$ ),  $C_{pmk}$  control chart are better for detecting assignable causes than  $C_{pm}$  control chart, conversely, for high values of  $\gamma$  ( $\gamma \geq 1.5$ ), the performance of the  $C_{pm}$  control chart is better than  $C_{pmk}$  control chart. Table 2 summarizes the efficiency values for capability and traditional control charts for sample size of 5.

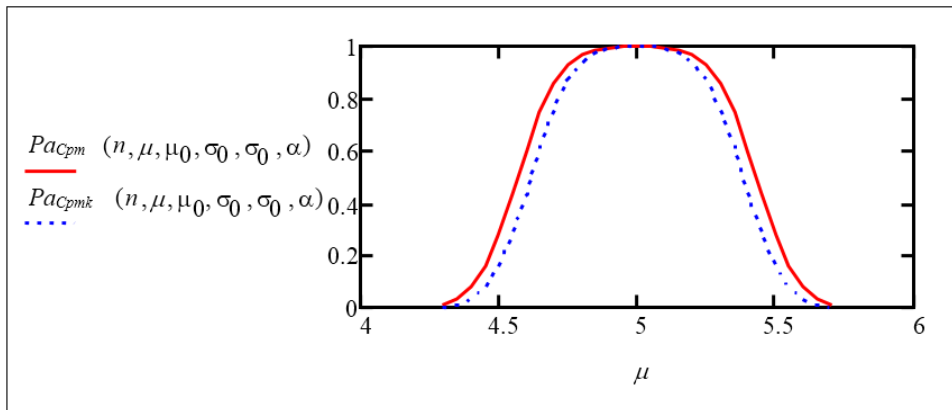
From Table 2, it is evident that when  $\delta$  and  $\gamma$  increases the performance of all the charts increases (except for the values of  $\bar{X}$  and  $R$  charts, and  $C_{pmk}$  chart for  $\delta = 2$ ). Also, when  $\delta$  increases ( $\delta \geq 0.5$ ) for especially large values of  $\gamma$  ( $\gamma \geq 1.75$ ),  $C_{pm}$  control chart is the best for detecting assignable causes. For small values of  $\gamma$  ( $\gamma \leq 1.5$ ),  $C_{pmk}$  control chart catches the shifts faster than  $C_{pm}$  control chart. After all, it is seen that, the results obtained for different sample size are similar. To compare the efficiency of  $C_{pm}$  and  $C_{pmk}$  control charts we provide the operating characteristics curves shown in Figure 5-8. For calculating the operating characteristics, we use the process parameters as  $T=5$ ,  $T_j=4$ ,  $T_2=6$ ,  $\mu_0=5$ ,  $\sigma_0=0.2$ ,  $n=5$ ,  $\alpha \approx 0.0024$ . Figure 5 presents the operating characteristic curves of  $C_{pm}$  and  $C_{pmk}$  control charts (standard deviation is in control, process mean changes).

**Table 1.** The efficiency comparison of the control charts for  $n=3$ , with  $\alpha=0.0024$

$n=3$	$\delta=0$			$\delta=0.5$			$\delta=0.75$		
	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$
$\gamma=1$	0.998	0.998	0.998	0.995	0.991	0.990	0.988	0.976	0.973
$\gamma=1.25$	0.982	0.986	0.978	0.968	0.965	0.959	0.946	0.932	0.929
$\gamma=1.5$	0.930	0.95	0.923	0.904	0.916	0.896	0.871	0.872	0.859
$\gamma=1.75$	0.841	0.887	0.837	0.812	0.849	0.808	0.776	0.803	0.771
$\gamma=2$	0.735	0.804	0.735	0.708	0.769	0.708	0.676	0.727	0.676
$\gamma=3$	0.377	0.469	0.387	0.367	0.455	0.375	0.354	0.437	0.363
$n=3$	$\delta=1$			$\delta=1.5$			$\delta=2$		
	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$
$\gamma=1$	0.969	0.94	0.934	0.859	0.761	0.742	0.598	0.443	0.415
$\gamma=1.25$	0.907	0.876	0.876	0.763	0.687	0.690	0.530	0.425	0.425
$\gamma=1.5$	0.822	0.808	0.804	0.672	0.627	0.636	0.473	0.407	0.422
$\gamma=1.75$	0.726	0.740	0.719	0.590	0.576	0.576	0.424	0.39	0.405
$\gamma=2$	0.631	0.671	0.632	0.515	0.529	0.515	0.38	0.373	0.375
$\gamma=3$	0.337	0.414	0.346	0.291	0.353	0.301	0.238	0.283	0.248

**Table 2.** The Efficiency comparison of the control charts for  $n=5$ , with  $\alpha=0.0024$

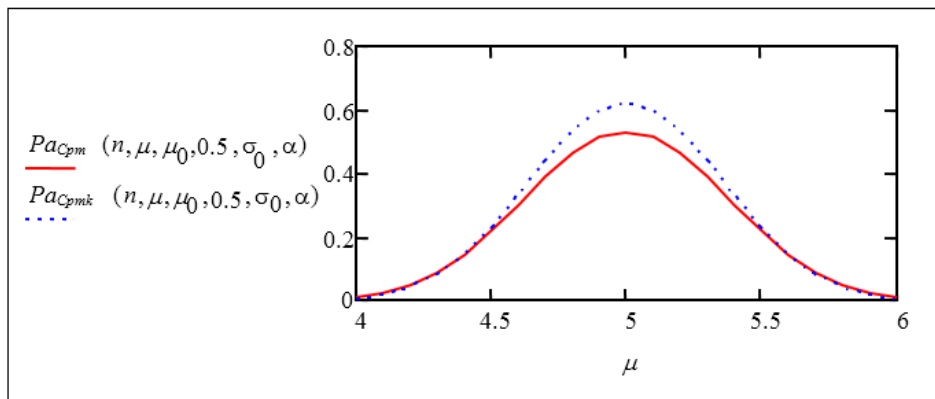
$n=5$	$\delta=0$			$\delta=0.5$			$\delta=0.75$		
	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$
$\gamma=1$	0.998	0.998	0.998	0.997	0.986	0.982	0.982	0.953	0.941
$\gamma=1.25$	0.975	0.981	0.973	0.97	0.940	0.938	0.913	0.876	0.880
$\gamma=1.5$	0.888	0.920	0.894	0.878	0.857	0.849	0.791	0.777	0.786
$\gamma=1.75$	0.745	0.809	0.767	0.734	0.744	0.722	0.646	0.668	0.666
$\gamma=2$	0.587	0.672	0.621	0.578	0.618	0.585	0.506	0.556	0.539
$\gamma=3$	0.184	0.247	0.213	0.182	0.234	0.206	0.165	0.218	0.194
$n=5$	$\delta=1$			$\delta=1.5$			$\delta=2$		
	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$	$C_{pm}$	$C_{pmk}$	$\bar{x}, R$
$\gamma=1$	0.948	0.874	0.844	0.729	0.528	0.459	0.33	0.155	0.115
$\gamma=1.25$	0.845	0.770	0.777	0.600	0.459	0.459	0.289	0.169	0.160
$\gamma=1.5$	0.710	0.668	0.692	0.487	0.402	0.435	0.250	0.172	0.194
$\gamma=1.75$	0.573	0.571	0.588	0.392	0.352	0.390	0.214	0.168	0.200
$\gamma=2$	0.448	0.478	0.479	0.312	0.306	0.333	0.181	0.160	0.187
$\gamma=3$	0.151	0.198	0.180	0.118	0.150	0.138	0.083	0.101	0.099



**Figure 5.** Operating characteristic curves of  $C_{pm}$  and  $C_{pmk}$  control charts ( $\sigma=\sigma_0$ )

We observe that  $C_{pmk}$  control chart has more power than  $C_{pm}$  control chart to detect the changes in the mean, assuming that standard deviation is constant. The operating

characteristic curves of  $C_{pm}$  and  $C_{pmk}$  control charts are shown in Figure 6 ( $\sigma=0.5$ , process mean changes).

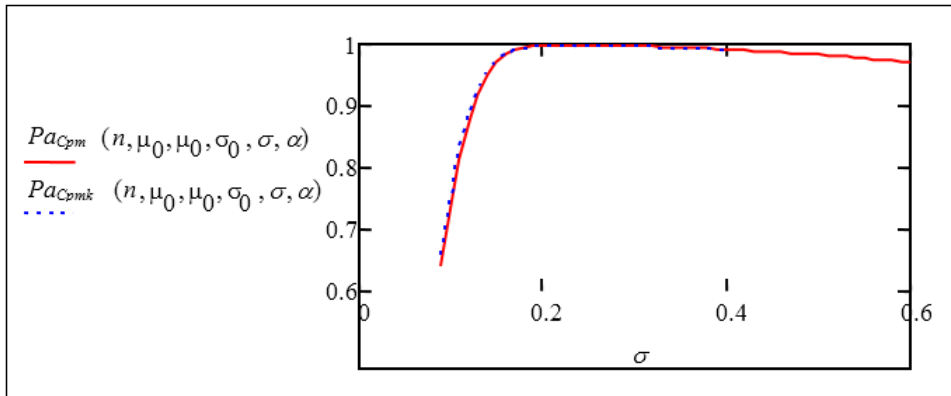


**Figure 6.** Operating characteristic curves of  $C_{pm}$  and  $C_{pmk}$  control charts ( $\sigma=0.5$ )

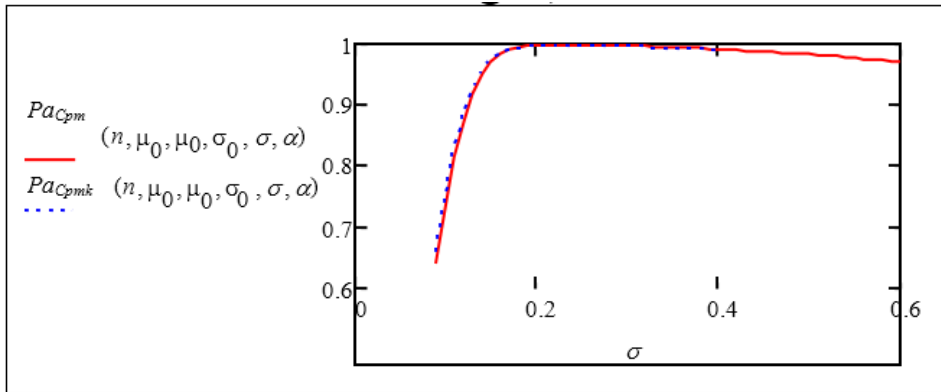
As seen in Figure 6, for a small changes in the process mean, the efficiency of the  $C_{pm}$  control chart is better than the  $C_{pmk}$ . Also, the performance of  $C_{pm}$  and  $C_{pmk}$  are almost same for larger shifts in the process mean. Figure 7 provides the operating characteristic curves of  $C_{pm}$  and  $C_{pmk}$  control charts (process mean is in control, standard deviation changes).

It is clear that both of the operating characteristic curves are very similar for all the values of the standard deviation. So, we ensure that, the performance of  $C_{pm}$  and  $C_{pmk}$

control charts is the same. Operating characteristics curves of  $C_{pm}$  and  $C_{pmk}$  control charts are given in Figure 8 ( $\mu=5.6$ , process standard deviation changes). As seen in Figure 8,  $C_{pmk}$  control chart is more effective than  $C_{pm}$  control chart. It is concluded that, the performance of the  $C_{pm}$  control chart seems better for detecting changes in the process mean. However,  $C_{pmk}$  control chart is better for detecting changes in the process variance.



**Figure 7.** Operating characteristic curves of  $C_{pm}$  and  $C_{pmk}$  control charts ( $\mu=\mu_0$ )



**Figure 8.** Operating characteristic curves of  $C_{pm}$  and  $C_{pmk}$  control charts ( $\mu=5.6$ )

## 6. Application example: a simulation study

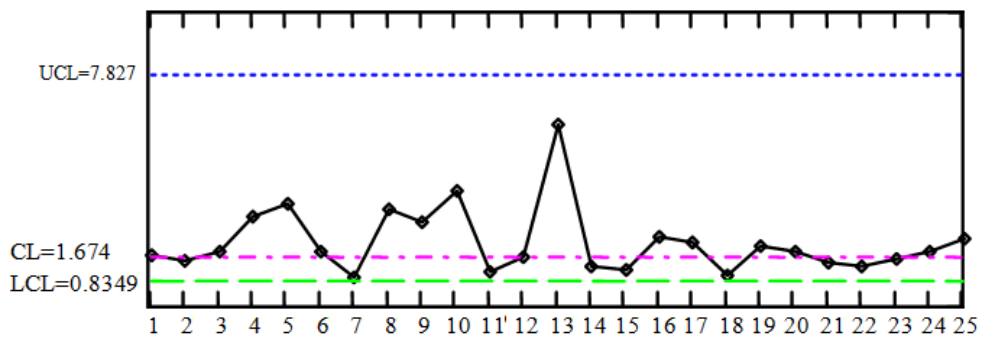
We consider an example to illustrate the design procedure which is described in the previous section. In order to test the applicability of the proposed  $C_{pm}$  control chart we conduct a simulation study. In this study, a random sample size of 5, for 25 subgroups was generated by simulation. The obtained results are displayed in Table 3.

Under the assumption that, these samples are taken from the normal distribution with mean 5 and standard deviation of 0.2. Using the  $\omega$  distribution which is previously explained, we obtain the upper control limit  $UCL$ , is set to 7.827, the lower control limit,  $LCL$ , is set to 0.8349. The control chart of  $C_{pm}$  for the generated sample data is shown in Figure 9.

**Table 3.** Generated sample data

Sample	Data					$\bar{X}$	$s_n^2$	$C_{pm}$
1	4.912	4.864	4.905	4.81	4.663	4.8308	0.0084	1.7329
2	5.009	4.976	5.111	5.438	5.162	5.1392	0.0269	1.5496
3	5.197	5.172	5.183	5.135	4.791	5.0957	0.0236	1.8415
4	5.014	4.849	5.139	4.964	4.871	4.9674	0.0110	3.0334
5	4.855	4.897	5.112	4.951	5.018	4.9665	0.0082	3.4469
6	5.252	4.859	5.000	5.222	5.179	5.1023	0.0224	1.8375
7	4.42	4.569	5.041	4.877	4.76	4.7334	0.0483	0.9647
8	5.02	5.154	5.061	5.002	4.847	5.0169	0.0099	3.2915
9	4.918	4.865	4.974	5.204	5.036	4.9993	0.0137	2.8515
10	5.103	5.148	4.997	5.056	5.032	5.0671	0.0028	3.8960
11	5.086	4.905	4.861	5.61	4.943	5.0808	0.0756	1.1631
12	4.744	5.152	4.921	4.759	4.793	4.8739	0.0232	1.6848
13	4.996	5.006	5.053	5.098	5.048	5.0403	0.0013	6.1270
14	4.863	4.677	5.282	5.194	4.769	4.9571	0.0569	1.3748
15	5.029	5.339	4.936	4.594	4.718	4.9231	0.0671	1.2340
16	4.735	4.897	5.012	4.881	4.934	4.8917	0.0082	2.3608
17	5.108	5.044	5.081	4.769	4.779	4.9561	0.0226	2.1304
18	4.779	4.919	4.737	4.432	5.255	4.8245	0.0716	1.0415
19	5.158	5.029	4.799	4.815	4.824	4.9249	0.0207	2.0549
20	5.056	4.92	5.26	4.724	5.076	5.0072	0.0318	1.8686
21	5.088	5.352	4.871	5.11	5.309	5.1459	0.0299	1.4726
22	4.636	5.262	4.79	5.092	4.79	4.9138	0.0521	1.3656
23	4.752	5.085	4.617	4.975	5.083	4.9022	0.0351	1.5774
24	5.293	4.754	4.923	5.095	5.037	5.0206	0.0321	1.8478
25	5.039	5.104	5.165	5.186	5.179	5.1347	0.0031	2.2854

Summary statistics:  $\hat{\mu} = \bar{x} = 4.9806$ ;  $\hat{\sigma}^2 = 0.0393$ ;  $\hat{C}_{pm} = 1.67$



**Figure 9.** The Control chart of  $C_{pm}$  for the generated sample data

Using  $C_{pm}$  control chart, we conclude that process seems to be capable for initial study.

We can recommend using  $C_{pm}$  for determining whether products meet

specifications. It is seen that the proposed approach can be applied in a simple way. To control the process using the  $C_{pmk}$  control chart, the procedure is similar. To derive  $C_{pmk}$  control chart same calculations can be performed over the same observations.

## 7. Conclusions

Traditionally, and  $\bar{X}$  chart is used to control the process mean and  $sR$  chart is used to control the process variance. In this paper, we propose a new process capability control chart design for monitoring the process mean, standard deviation simultaneously. Since capability control chart simultaneously measures process variability and centering they would provide a convenient way to monitor changes in process capability after statistical control is established. We have shown that it is possible to design one chart which can monitor the mean, variability and the

deviation from the specification limits at the same time. In this study, the efficiency of  $C_{pm}$  and  $C_{pmk}$  capability control charts are investigated. In addition, the efficiency of the proposed  $C_{pm}$  and  $C_{pmk}$  control charts is compared with a joint  $\bar{X}$  and  $R$  control charts. It is seen that  $C_{pm}$  control chart is more effective to detect the changes in the process mean. Nevertheless,  $C_{pmk}$  control chart has more power to detect the changes in the process variance. It is demonstrated that how the new developed approach efficiently monitors capable but unstable processes by detecting the variation of the capability level. When the process shift is large the practitioners can use the suggested capability control chart design efficiently. The designed capability control charts are very useful in the case where one wants to compare the efficiency of the capability and traditional joint  $\bar{X}$ - $R$  control charts, since, none of the techniques proposed in the literature, so far, can be used in such cases.

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**Appendix:** Symbols used in the calculus:

- $n$  - sample size
- $\bar{x}$  - sample mean
- $s_n$  - sample standard deviation
- $\mu_0$  - mean value when the process is in control
- $\sigma_0$  - standard deviation when the process is in control
- $\mu_1$  - mean value when the process is out of control
- $\sigma_1$  - standard deviation when the process is out of control
- $T$  - target value of the characteristic

$T_1$  - lower specification limit  
 $T_2$  - upper specification limit  
 $M$  - tolerance interval midpoint  
 $D$  - semi-width interval  
 $\lambda$  - parameter of the non-central Chi-Square distribution  
 $d$  - standardized value of the interval midpoint  
 $C_{pm}$  - Taguchi capability index  
 $C_{pm0}$  - Taguchi capability index when the process is in control  
 $C_{pmk}$  - Taguchi real capability index  
 $C_{pmk0}$  - Taguchi real capability index when the process is in control  
 $r_v$  - the variance ratio  
 $\omega$  -  $C_{pm}$  random variable  
 $\varphi$  -  $C_{pmk}$  random variable  
 $UCL$  - upper control limit  
 $CL$  - central control line  
 $LCL$  - lower control limit

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