



*use.pt presentation at the
Spanish ExLibris User Group
annual meeting*

Valencia, June 5th

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use.pt organization and activities

- Association created in 2006, in order to accommodate the growing adoption of ExLibris products in Portugal;
- Succeeded the former UNA.pt association, held back in 2002 to represent national Aleph users;
- It is composed by three government bodies: a General Assembly, the Steering Committee and the Supervisory Board;
- It yields an annual meeting and general assembly;
- It organizes, when justified, product upgrade & product update workshops;

Communication with members and with the Library community in general

- Mailing list
 - General members list: geral@usept.org
 - Steering Committee / Managing Board: diruse@usept.org
 - Technical staff (Installation Managers and System Librarians): admins@usept.org
- Institutional website use.pt
 - <http://www.usept.org>
 - adopting Drupal (Open Source) CMS providing member's areas
- Facebook page:
 - <http://tinyurl.com/facebook-use-pt>
 - updated, even with notices to events not totally ExLibris products related, but considered of interest to use.pt members
- Facebook closed group:
 - <http://www.facebook.com/groups/189384901076814/>
 - Internal sharing of ideas between use.pt and its members;
 - Informal communication and sharing amongst use.pt member institutions' staff;
 - Sharing of notices about ExLibris products international events and new developments / new ExLibris products.
- Plans for a YouTube Channel for sharing use.pt events videos
 - Example: <https://www.youtube.com/watch?v=smkbwK3mVd0> (use.pt 2012 workshop event)

use.pt members & types of libraries



use.pt members & types of libraries

- 12 members
- 1 private hold company, based in Lisbon servicing users in Portugal , US and Brazil – EDP –;
- 1 EU Institution – Jacques Delors Information & Documentation Center –;
- 1 national funding agency for science, technology and innovation, under responsibility of the Ministry for Education and Science (Responsible for a national consortia management, with 60 members);
- 9 University Libraries;
- University of Porto counts as 4 members. Three of their biggest faculties have independent installations and are independent members.
- 2 Institutions cancelled their participation in use.pt. Drop ExLibris products and adopted other solutions – Universidade Lusíada and the National Parliament –

Relations between Users and ExLibris

- How is the relation of ExLibris with users in Portugal
 - Generally good.
- General satisfaction with support and with ExLibris
 - Satisfaction level of 7,75 points in a 1-10 scale;
 - Value determined from the last inquiry held to use.pt members, with the results being included on 2013 annual report, presented on last IGELU congress in Berlin;
 - Inquiry answered by a total of 8 members from a universe of 11.
 - But last year, we have been witnessing a degradation of response time for support incidents;
- Direct relation with ExLibris versus National distributor
 - Majority of the users still think that relation through a National distributor would be better
 - Language and cultural issues;
 - National distributors tend to know better the “little things” of costumers;
 - Physical presence at installation sites is much appreciated and valued;
 - Users give value to a closer and ongoing support.

use.pt members activity at IGELU

- Regular participation over the years at IGELU conferences (and ExLibris system seminars);
- Around 2007-2010
 - One member at the IGELU Steering Committee;
- At the moment
 - One DigiTool Product Working Group member
 - Luis Costa, the PWG Coordinator;
 - Two Aleph Product Working Group members
 - Augusto Ribeiro, the PWG Coordinator
 - Pedro Graça, member responsible for the ADM module.

ExLibris products in use

Product Members	Version	Satisfaction level [1-10]		Nº Records	N.º Users	Infrastructure		
		Product	Support			Production server	Test server	
SFX								
UP-FEUP	4	8	9	39.000 journals 68.000 eBooks	10.000	Virtual	No	
FCT\FCCN	4	8	6	180.000	350.000	Physical	No	
Digitool								
UP-FEUP	3.4	7	9	55.000	10.000	Physical	No	
METALIB/METALIB+								
FCT\FCCN (B-ON)	4.5.2	8	6	18 Publishers / Aggregators 95% of the resources covered by primo central	350.000	Physical	No	
UP-FEUP	4.5.2.1	6	9	180 active targets	10.000	Virtual	No	
ALEPH								
CIEJD	21.1.2	8	8	52.000	8.500	Virtual	No	
IPL	20.01	8	6	140.000	14.500	Virtual	No	
UMA	18.01	8	8	71.000	17.000	Physical	No	
UA	20.2.3	8	9	235.000	21.000	Virtual	Yes	
UP-Rectory	18.01	8	8	290.000	25.500	Virtual	Yes	
UP-FEP	18.01	8	8	65.000	6.000	Virtual	No	
UP-FEUP	20.2.7	9	8	160.000	10.000	Physical	Yes	
UP-FLUP	20	-	-	225.000	17.800	Physical	No	
UM	18.01	-	-	317.000	22.500	Physical	No	
UL		-	-	-	-			
EDP		-	-	-	-	Virtual		

*Values are approximate. Its intention is to give a general sense of each member's dimension. They refer to the years 2012/2013, time at which they were collected.

Impact of economic crisis in library software evolution

- Significant cuts in the institutions budgets and consequently in Libraries too – in some cases over 30% ;
- There have also been delays in the availability of budgeted funds;
- For the reasons listed above it is difficult to draw scenarios for the next 2/3 years to Portugal;
- In two of the largest Portuguese university institutions:
 - Lisbon University is in a major fusion process with other university institution (IST);
 - Porto University is undergoing a restructuring process and the election of a new Rector;
- In terms of systems evolution, one hypothetical scenario would be the creation of a national consortium for ALMA adoption;
- Given the current situation, the adoption of open source solutions tend to be considered
 - Examples: ISCTE-IUL or Universidade Lusíada (Former ALEPH user and use.pt member)
 - European project in which one component is to assess the viability of Koha as a ILS solution – UPorto, UMinho UAveiro –

Projects & plans

- It's a big question mark (?)
 - Are there projects for installations in the near future?
 - Are there projects related to Alma in Portugal?
 - Are there plans to form a group of early adopters or anything similar?
- To what concerns early adopter programs, it came to my knowledge that at least two members (FEUP and IPL) were invited to integrate ExLibris ALMAs early adopter program, but economic conditions did not permit joining the program.

Meeting points to work together

- Iberian technical seminar with participation of ExLibris, instead of two national seminars;
- Cooperation at a technical level, product oriented;
- Joint projects to evaluate software solutions for Libraries.



The End
Thank you!